

# Out-U-Go! COVID19 Changes & Safety Measures

We are making the following adjustments to care with the safety of you and our sitters in mind. Our goal is to reduce the time our sitters spend inside your home and touch as few surfaces as possible.

## Suspension of Pet Cards / Diaries:

We will **no longer be leaving notes at each visit**. Instead, at the conclusion of each visit, your sitter, or the OUG! office, **we'll send you a text or email message**. If you are home during the visit and have seen your sitter, we will not contact you.

## Suspension of Water, Treats, & Meals

In an effort reduce our touch points, we are instructing our sitters to **no longer provide fresh water, treats, and meals**.

If you'd like to make special accommodations, please let us know.

## Leashes, Collars & Walking Equipment:

Please **leave all walking equipment nearest our sitter's main point of entrance**. This will reduce the space we are in and the surfaces touched.

**Crated Pups:** if possible, we recommend moving crates, along with walking equipment, near the door as well.

## Social Distancing:

**Please maintain at least 6ft of distance between you and our sitters.** We've asked our sitters do the same for you. We will reduce conversation within everyone's home. If you'd like to chat with your sitter, we recommend doing so outside while remaining 6ft away.

## Hand Washing:

Hand washing is the best way to reduce germs. That said, for everyone's sake, we don't want to recommend our sitters use your sinks. We have asked our sitters to begin **Outside Hand Washing**. They will have with them bottles of water and soap to wash their hands outside, without sinks, before and after visits.

## Your Health & Our Sitters' Health

**Please contact us ASAP if you, or a member of your family, are feeling ill.**

\*Updated 3/23/20 11:58am